

Application ref: 21/01316/LAPREM

Regional Thai Taste, 38A High Street, Reigate, Surrey, RH2 9AT

This application is to extend the existing opening hours and licence hours for the sale of alcohol and late-night refreshment on Thursday, Friday and Saturday. Also, to add regulated entertainment in the form of live and recorded music. All other hours and activities on the existing premises licence to remain unchanged.

The following mediated conditions and amendments were agreed with the Police and Environmental Protection following their objections:

Amended hours:

Sunday – Wednesday. No change to current premises licence

Thursday - Licensed activity until 00:45hrs and premises closed by 01:00hrs

Friday and Saturday -Licensed activity until 01:15hrs and premises closed by 01:30hrs

Special occasions , namely - Halloween, Christmas Eve and New Year's Eve - Licensed activity until 01:15hrs and premises closed by 01:30hrs.

1. The premises shall ensure that any regulated entertainment provided at the premises shall not cause a disturbance to local residents. At all times, any noise shall be inaudible in any residential property, the test of which is that it shall be no more than barely audible at the boundary of any residential property.
2. Music of any kind (live or pre-recorded) only to be played inside the premises with external doors and windows being closed by 2300hrs every day.
3. Speakers shall not be located/operated in the entrance lobby or outside the premises.
4. CCTV shall be installed on the premises and fully maintained, showing correct date and time information. CCTV to cover internal public areas, entrance /exit, smoking area and the patio area. CCTV shall provide clear images of people entering and exiting the premises. There shall be one member of staff during licensable hours, trained to use the CCTV and make copies available at the request of Police or other authorised licensing authority. All CCTV footage to be retained for a minimum of 31 days.
5. On live music nights, there will be a minimum of two SIA approved door staff to be employed from 20:00hrs until the venue closes and patrons have dispersed. Management will undertake a written risk assessment for each music night to determine if additional SIA and further measures are required. The risk assessment to be retained for a year from the date of the event and be available for inspection by a police officer or authorised officer.

6. When live music events take place, the Premises Licence Holder will keep an Events book that will record the event taking place and the name of the Personal Licence Holder in charge after 21:00 hours until the venue has closed, and patrons have dispersed. This record will be available for inspection by Surrey Police upon request.
7. Staff training shall be recorded and updated every 6 months. Training shall cover:
 - The licensing objectives.
 - The requirements for ID as part of age verification.
 - Dealing with an intoxicated person
 - Dealing with disorderly incidents /disorderly persons
 - Dealing with drug related activity on a licenced premise.
 - Recording of any refusal to sell alcohol
 - Recording of incidents
 - Safeguarding of children and vulnerable adults
 - Reporting of incidents to police and information to be shared with police to promote the licensing objectives
 - All training records will be available to an authorised officer on request.
8. An incident log shall be maintained on the premises, which documents the date and time of any incidents involving the premises, which could undermine the licensing objectives. This shall be completed within 24 hours of the incident, be available upon request of a police officer or an authorised officer and will record the following:
 - All crimes reported at the venue
 - All ejections of patrons
 - Any complaints received concerning crime and disorder
 - All drugs seized or found
 - Any incidents of disorder
 - Any faults in the CCTV system, including action taken to remedy
 - Persons banned from the premises
9. On live music nights there shall be no admittance or re admittance after 2300hrs.
10. There shall be a record of any refused sale of alcohol. The refusal register shall be inspected on a regular basis (at least weekly) by the DPS.
11. The Premises Licence Holder shall ensure a 'Challenge 25' policy is always adopted on the premises. Signage of the 'Challenge 25' policy shall be prominently displayed on the premises.